

ZENTRUMCenter

The terms and conditions provided below regulate the offer and sale of products on the website www.zentrumcenter.co.uk. Online orders imply acceptance of the terms and conditions reported below and form an agreement between the purchaser and 2m Ph. Intl. Ltd. for the sale of the products listed in the online catalogue.

At the time of accepting the terms and conditions, the purchaser declares being of majority age.

Purchases made on the site www.zentrumcenter.co.uk are regulated, for that expressly prescribed by the following conditions of purchase, by the Legislative Decree of 22 May 1999 regarding consumer protection for remote purchase agreements. The supplier of the products on the site is 2m Ph. Intl. Ltd S.r.l. 71-75 Shelton Street – Covent Garden – London – WC2H 9JQ United Kingdom.

The specifications of the products are indicated in the online catalogue and are visible at the time of the decision and making of the order before conclusion of the payment process.

The prices are inclusive of VAT (IVA) and any other tax and duty, and are indicated alongside the product in the online catalogue.

The price that will be invoiced and printed on the tax receipt is the same as indicated alongside the product at the time of completing the order, without considering any additions made subsequently.

The vendor firm shall issue a regular tax receipt; when the purchaser requires an invoice, this should be requested immediately and explicitly via email or fax, providing the tax ID and/or VAT number. The order sent by the purchaser shall be deemed accepted and binding for 2m Ph. Intl. Ltd. at the point of sending the confirmation e-mail for receipt of the order.

For any non-availability, even temporarily, of one or more products ordered, 2m Ph. Intl. Ltd. shall inform the Purchaser of the products that are not available and consequently update the amount.

In the event of payment in advance for the goods, by the methods described below, the customer will be able to add products in replacement of missing ones or request a refund in the amount equivalent to the missing products. In this case the customer must provide banking details and 2m Pharmacy Italia S.r.l undertakes to return the amount paid promptly.

Pursuant to art. 5 DL 185/1999, if the customer is a consumer, he/she is entitled to withdraw from the purchase for whatever reason, without providing reasons and without any penalty.

To exercise this right, the customer must send a registered letter to 2m Ph. Intl. Ltd S.r.l. 71-75 Shelton Street – Covent Garden – London – WC2H 9JQ United Kingdom, within 10 working days from receipt of the goods.

If the user details are incomplete or inaccurate, (such as would make delivery of the package impossible), 2m Ph. Intl. Ltd. will not fulfil the order and will cancel it by e-mail.